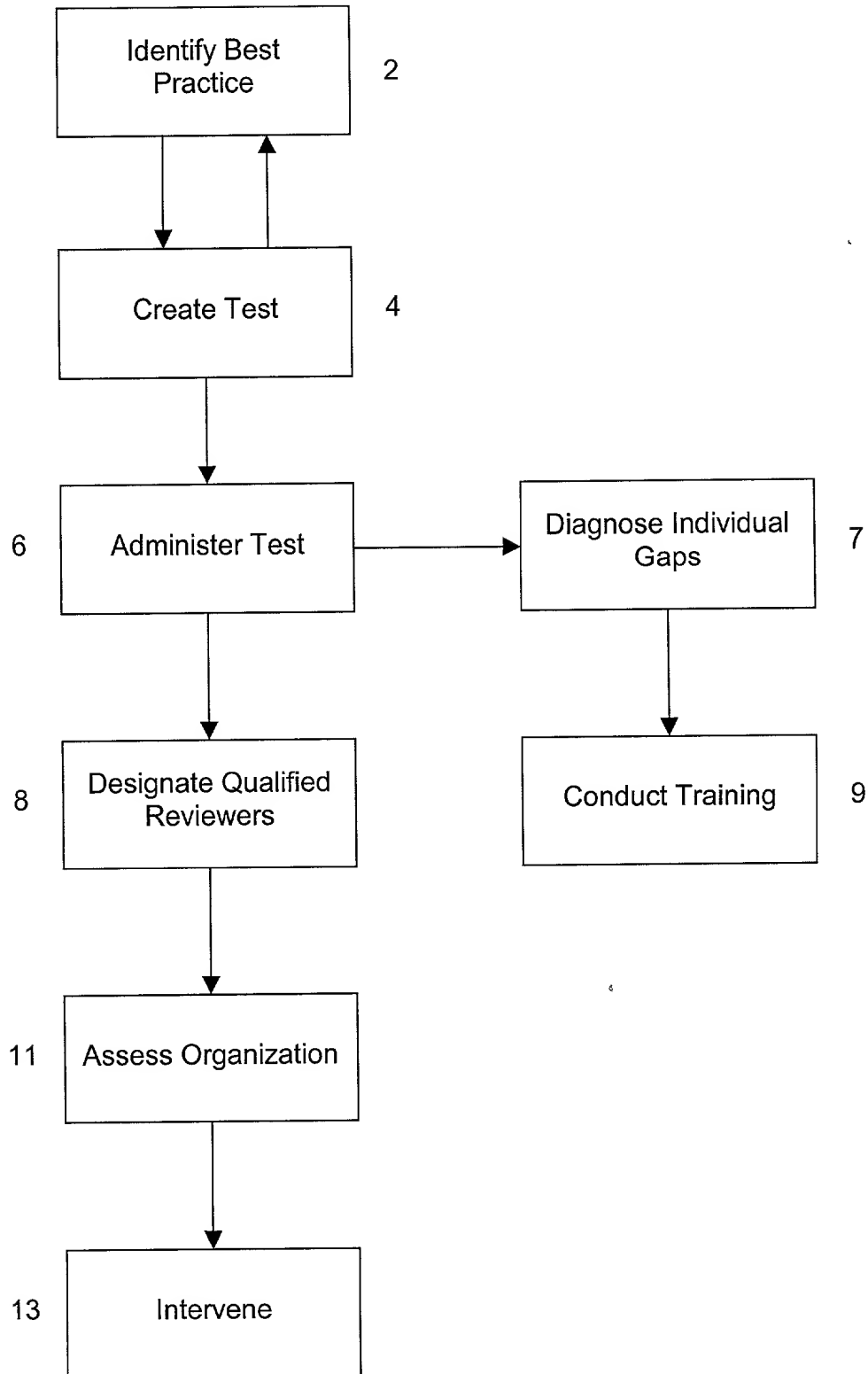


FIG. 1



0957700 01401
TOTFO 0022560

FIG. 2

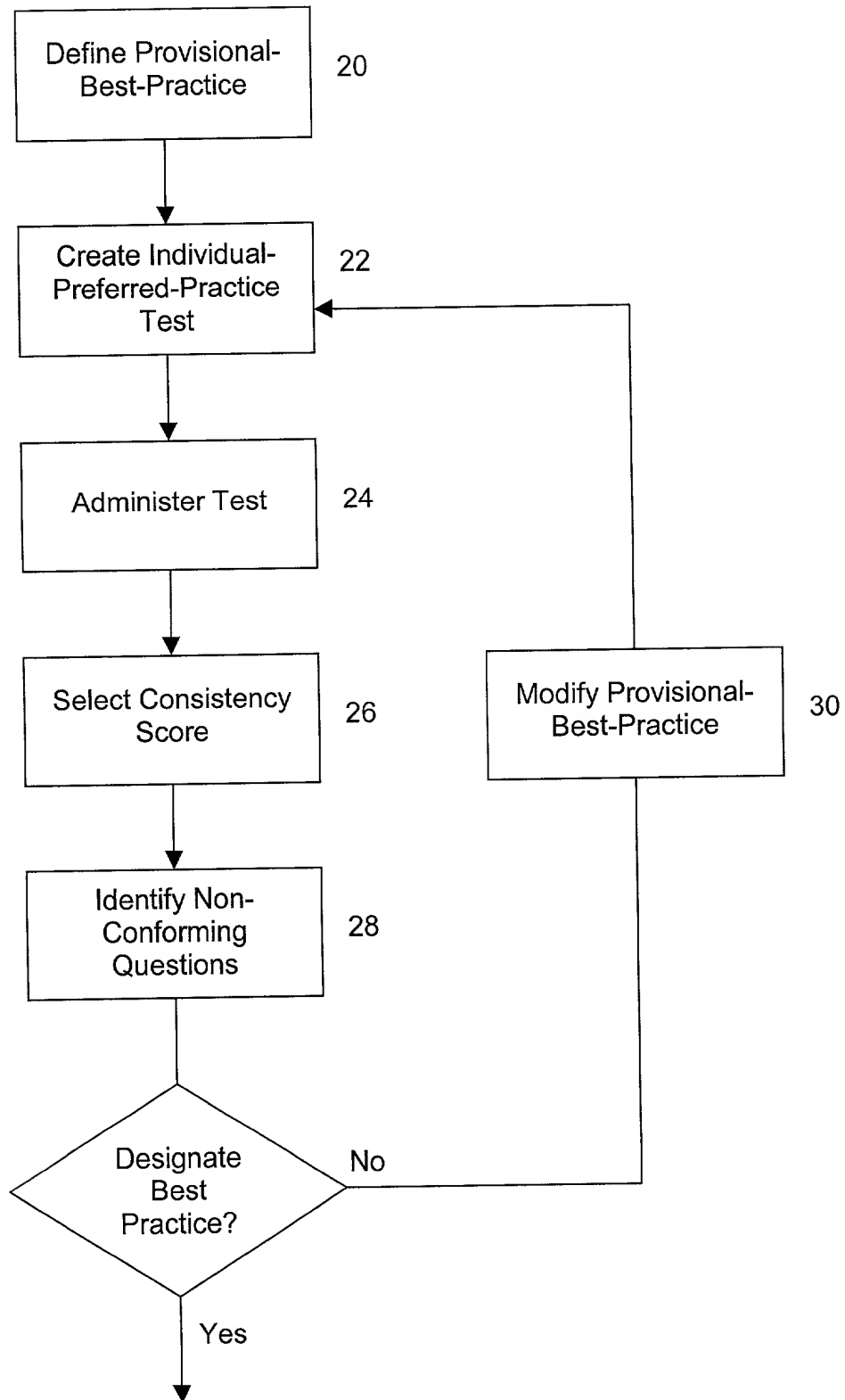


FIG. 3

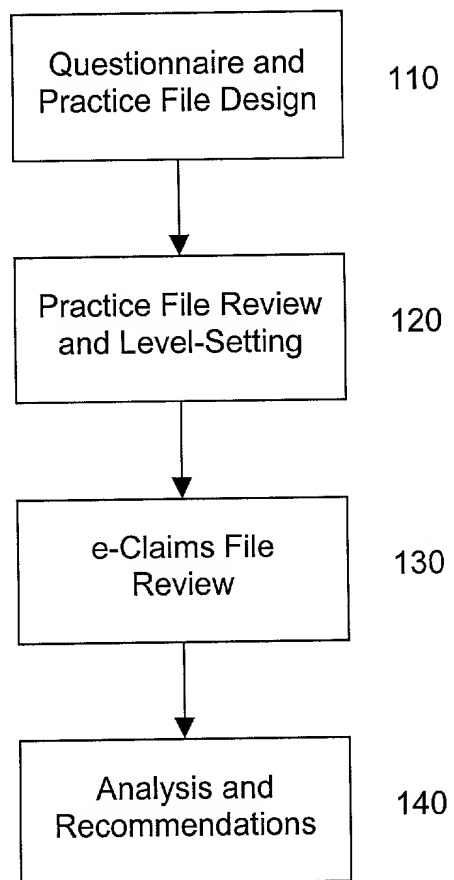


FIG. 3

FIG. 5

Practice File Review - Microsoft Internet Explorer provided by MSN

File Edit View Favorites Tools Help

Practice File Review

Select eCFR

Monday August 07

Step 3 Practice File Review

Question 06DAM02 - Damages *

of 65 * not answered

generate printable questions
quick answer entry and review sheet

Question

Were all partial loss damages verified according to office guidelines e.g. staff appraisal, desk pay audit, independent appraisal, etc.? (Consider all losses other than total losses. Total loss is covered in separate section).

Select Best Response

☐ a) Yes

☐ b) No

☐ c) No partial loss damages, skip to <06DAM07>

☐ d)

☐ e)

☐ z) Question irrelevant / no answer correct

SUBMIT

Question ID: 06DAM02

Please add a comment below if you would like to explain your answer
(Comment required if you choose answer 'z')

Jump to most recent comments

Jump to top of screen

Home

help

feedback

preferences

310

320

FIG. 6

Summary Feedback - Microsoft Internet Explorer provided by MSN

File Edit View Favorites Tools Help

preferences

	% of your answers that agreed with Expert answers	% of all users' answers that agreed with Experts
eCFR -- Step 1: Authoring	N/A	N/A
eCFR - Step 2: Expert Review	N/A	N/A
eCFR -- Step 3: Practice File Review	N/A	N/A
eCFR - Step 4: View Results	46.8%	42.6%
eCFR - Step 5: Closed File Review	N/A	N/A
Average	46.8%	42.6%

410

420

Category	% of your answers that agreed with Expert answers	% of all users' answers that agreed with Experts
General	100.0%	50.0%
Contact	0.0%	75.0%
Coverage	100.0%	25.0%
Investigation	28.6%	39.3%
Liability	25.0%	27.8%
Damages	50.0%	57.1%
Injury	16.7%	29.2%
Negotiation	33.3%	46.7%
Litigation Management	66.7%	53.3%
Subrogation	33.3%	45.8%
Summary	83.3%	45.8%
END	0.0%	25.0%
Average	46.8%	42.6%

FIG. 7

Question 2 of 58 - MindSpring Internet Explorer

File Edit View Favorites Tools Help

TEAMThink

View Results

Monday August 28

Question 02CON01 - Contact of 58

Consensus: 60%
Question power: 37.5

Last modified: by user E4
08:33AM 03-May-00 (CT)

Was quality contact (voice-to-voice contact in which information to start an investigation is obtained and the claims process explained) made with the insured on the same day that we received the notification of loss?

You Chose	Author Chose	Answer	High Scorers Chose	Low Scorers Chose
a) <input type="radio"/>	a) <input checked="" type="radio"/>	Yes	1	2
b) <input checked="" type="radio"/>	b) <input type="radio"/>	No, attempted but not successful	1	0
c) <input type="radio"/>	c) <input type="radio"/>	Not attempted	0	0
d) <input type="radio"/>	d) <input type="radio"/>		0	0
e) <input type="radio"/>	e) <input type="radio"/>		0	0
z) <input type="radio"/>	z) <input type="radio"/>	Question irrelevant / no answer correct	0	0

Rationale

Focus notes confirm same day, 1/22/99, contact was made with the Named Insured's wife and an indication that the claims process was explained.

Question ID: 02CON01

SUBMIT

Jump to most recent comments

Comments for Question 2.

Please add a comment below if you would like to explain your answer

510

530

540